



“Yesterday, I didn’t have a job. Today, I began my career, thanks to the Reading Hospital.”

Community Connection Project

- Reading Hospital ED patient

Monthly Newsletter – November 2018

The **Community Connection Project (CCP)** team attended the annual *Berks BeWise* event on Monday, Oct. 22nd at the Double Tree by Hilton Hotel in the city of Reading. Sponsored and supported by multiple community organizations, *BeWise* consists of a full-day of human service conferencing promoting consumer awareness, utility education, and life management skills. Our team of Navigators and Community Connection Specialists (CCS) left with noteworthy and imperative information to help service our surrounding community.

The Community Wellness department is getting ready to staff a full-time attorney through our newest initiative, known as the **Medical Legal Partnership Program**. In cooperation with *MidPenn Legal*, our team will provide legal services to low-income patients with landlord/tenant issues and assist with housing and income needs. This will pose as a great inhouse resource for the CCP initiative.

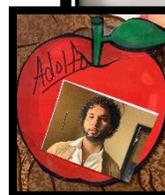
Noteworthy Success

A patient who recently relocated to the Reading, Berks County area came to the Hospital for an annual clinical visit with his primary care physician. The patient was identified eligible for CCP screening and was asked to answer a few questions that may identify any unresolved social needs. During the Personal Interview, our team of navigators learned the patient was currently unemployed and accompanied with a utility shut-off notice at time of original screening. Before discharge, a tailored community referral summary generated by the Healthify database was reviewed with the patient.

The CCP team’s monthly follow-up with the patient reported that he is now employed after being referred to *Berks County Career Link and Resources Workshops*. He

has also received utility assistance from *City of Reading Human Relations Commission* and is now up-to-date with current utility bills. The patient stated his new job is a “stepping stone” that will help him transition to his desired career. He was very appreciative and asked our CCP team to thank project staff and Reading Hospital for helping with the resources that will enable him to further his health and employment marketability.

Adolfo Hiciano, CHC Community Connection Specialist, has made such an impact on the service of the Children’s Health Center, that they’ve made an addition to their wall-art!



Upcoming for November:

- Implement Paper-Screen Process for THMG Sites
- Identify Additional Community Partners
- Baltimore, MD for CMS Conference
- CCP Consortium Meeting to Reconvene